AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Presently amended) A method to facilitate remote access by a user to a virtual desktop on a server through a web browser, comprising:

downloading a terminal services control to the web browser;

receiving a logon window from the server;

logging on to the server through the logon window; and

accessing the virtual desktop on the server through the web browser;

wherein the server is a first virtual server of a plurality of virtual servers hosted on a common server platform;

wherein the common server platform contains a security feature that prevents unauthorized access of the server by a second virtual server of the plurality of virtual servers.

2. (Original) The method of claim 1, further comprising selecting the server using the terminal services control.

3. (Canceled).

4. (Canceled).

5. (Original) The method of claim 1, further comprising:

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2   choosing a snap-in to provide a capability to the user from the virtual

3   desktop; and

4   controlling the capability of the user with the snap-in.

1   6. (Original) The method of claim 5, wherein the capability includes, but is

2   not limited to, one of, file management, folder management, database access using

3   structured query language, electronic mail, and an Internet information server

4   based system-level manipulation utility.

1   7. (Original) The method of claim 5, wherein the capability includes

2   technical support and system administration available to a provider of the server.

1   8. (Original) The method of claim 1, further comprising using a wireless

2   application protocol device to access the virtual desktop.

1   9. (Presently amended) A computer-readable storage medium storing

2   instructions that when executed by a computer cause the computer to perform a

3   method to facilitate remote access by a user to a virtual desktop on a server

4   through a web browser, the method comprising:

5   downloading a terminal services control to the web browser;

6   receiving a logon window from the server;

7   logging on to the server through the logon window; and

8   accessing the virtual desktop on the server through the web browser;

9   wherein the server is a first virtual server of a plurality of virtual servers

10   hosted on a common server platform;

11   wherein the common server platform contains a security feature that

12   prevents unauthorized access of the server by a second virtual server of the

13   plurality of virtual servers.

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1   10. (Original) The computer-readable storage medium of claim 9, the

2   method further comprising selecting the server using the terminal services control.

1   11. (Canceled).

1   12. (Canceled).

1   13. (Original) The computer-readable storage medium of claim 9, the

2   method further comprising:

3   choosing a snap-in to provide a capability to the user from the virtual

4   desktop; and

5   controlling the capability of the user with the snap-in.

1   14. (Original) The computer-readable storage medium of claim 13,

2   wherein the capability includes, but is not limited to, one of, file management,

3   folder management, database access using structured query language, electronic

4   mail, and an Internet information server based system-level manipulation utility.

1   15. (Original) The computer-readable storage medium of claim 13,

2   wherein the capability includes technical support and system administration

3   available to a provider of the server.

1   16. (Original) The computer-readable storage medium of claim 9, the

2   method further comprising using a wireless application protocol device to access

3   the virtual desktop.

1   17. (Presently amended) An apparatus that facilitates remote access by a

2   user to a virtual desktop on a server through a web browser, comprising:

3   a downloading mechanism that is configured to download a terminal

4   services control to the web browser;

5   a receiving mechanism that is configured to receive a logon window from

6   the server;

7   a log on mechanism that is configured to log on to the server through the

8   logon window; and

9   an accessing mechanism that is configured to access the virtual desktop on

10   the server through the web browser;

11   wherein the server is a first virtual server of a plurality of virtual servers

12   hosted on a common server platform;

13   wherein the common server platform contains a security feature that

14   prevents unauthorized access of the server by a second virtual server of the

15   plurality of virtual servers.

1   18. (Original) The apparatus of claim 17, further comprising a selecting

2   mechanism that is configured to allow the user to select the server using the

3   terminal services control.

1   19. (Canceled).

1   20. (Canceled).

1   21. (Original) The apparatus of claim 17, further comprising:

2   a choosing mechanism that is configured to choose a snap-in to provide a

3   capability to the user from the virtual desktop; and

4   a controlling mechanism that is configured to control the capability of the

5   user with the snap-in.

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1   22. (Original) The apparatus of claim 21, wherein the capability includes,

2   but is not limited to, one of, file management, folder management, database access

3   using structured query language, electronic mail, and an Internet information

4   server based system-level manipulation utility.

1   23. (Original) The apparatus of claim 21, wherein the capability includes

2   technical support and system administration available to a provider of the server.

1   24. (Original) The apparatus of claim 17, further comprising a using

2   mechanism that is configured to use a wireless application protocol device to

3   access the virtual desktop.